

PRE-VISIT QUESTIONNAIRE



Date: _____

Client Name: _____ Pet's Name: _____

As a Fear Free Certified Professional team, we want to make your pet's veterinary experience as enjoyable and as stress free as possible. As such, it's important for us to understand what your pet might find upsetting. The information will help us to adjust our care to better serve and comfort your pet. Please answer the following questions to the best of your ability so we can take into consideration both your & your pet's preferences.

Does your pet show any reluctance to getting in the carrier or car? Yes No

How and where does your pet travel in the car? (carrier, seatbelt, loose, etc.): _____

During travel to the veterinary hospital, does your pet do any of the following:

Eager & excited	Reluctant	Hide	Drool	Vomit	Urine/BM		
Subdued	Bark/Meow	Whine	Pant	Tremble	Pace	Other _____	

Does your pet prefer:

Female veterinary professional Male veterinary professional It doesn't matter

Check any situations listed below that your pet has shown avoidance or dislike of in the past. You can add additional comments at the end.

Getting in their carrier or the car	Going into the exam room
Entering the veterinary hospital	Being put up on the table for examination
Other pets and/or people passing by while in reception/check-in	Having direct eye contact with the technician and/or veterinarian
Waiting with other people and animals in the waiting area	Loud voices during examination
Being approached by veterinary staff	Having a rectal temperature taken
Getting on the scale for a weight	The use of instruments such as the stethoscope or otoscope (to look in the ears)
Hearing the doorbell, overhead intercom, or phones ringing	Being taken out of the exam room for procedures
Sounds coming from the back areas of the practice	

How would you describe your pet around other animals and people?

Does your pet have any sensitive areas that s/he does not like to have touched by you or others?

Are there any procedures your pet has not liked having performed at the veterinary hospital in the past or that seemed difficult for you or the staff to do? (nail trims, weight, temperature, ear exam, blood draw) If so, how did you pet react?

What are your pet's favorite treats? (Please bring some to your next visit to our hospital):

Does your pet like to play with toys? If so what kinds?

Has your pet ever been prescribed any supplements or medications to help with a visit to the veterinary hospital? If so, what was it and what sort of results did you experience?

Anything else you would like us to know? _____

For Staff Use Only: CCS scan CCS enter notes

VETERINARY HEALTHCARE TEAM: Transfer all applicable information from questionnaire to the patient's Fear Free Emotional Medical Record.